



RL 2000

Instruction Manual

Delivers accurate measurement of bulk solids and powders; regardless of material, product, storage silo type/size, bin/container, and harshness of the environment.



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1 About this Document

This operation manual provides detailed product related information, installation, setup and operation instructions for RL2000. The manual is designed for trained personnel. Please read it entirely and carefully before unpacking and installing the products.

1.1 Symbols in use

The following symbols indicate different sections of additional information as follows:



IMPORTANT: An indication for additional information, tips, hints or an indication of helpful additional knowledge.



WARNING: Indication of a potentially dangerous situation, which could result in serious injury to persons and/or damage to RL2000.



EX APPLICATION: An indication of special instructions relevant to installations

1.2 For your safety

Authorized personnel

All operations described in this manual must be carried out by authorized, trained personnel only. For safety and warranty reasons, any internal work on the scanners must be carried out by manufacturer-authorized personnel only.

Warning about misuse

Inappropriate or incorrect use of the scanner may result in hazards and application-specific malfunctioning such as vessels overflow or damage to system components through incorrect mounting or adjustments.

If the RL2000 is used in a manner not specified in this manual, the protection provided by the RL2000 will be impaired.

General safety instructions

The RL2000 is a high-tech device requiring strict observance of standard regulations and guidelines. The user must strictly follow the safety instructions in this operating manual. Local and national electrical codes and all common safety regulations and accident prevention rules should be considered during installation as well.

CE conformity

The RL2000 conforms to CE's EMC and NSR standards. CE conformity is as follows:

EMC	<ul style="list-style-type: none">• EN 61326-1: 2006• CISPR 11: 2003 Class A• IEC 61000-4-2: 2001 Air Discharge, 8kV• IEC 61000-4-3: 2002 80-1000MHz, 1V/m; 1.4-2GHz, 1V.m; 2.0-2.7GHz, 1V/m• IEC 61000-4-4: 2004 Power Lines: 1kV; Signal Lines: 0.5kV• IEC 61000-4-6: 2004 0.15-80MHz 1VRMS, 80% A.M. by 1kHz Power & Signal Lines
NSR (73/23/EWG)	<ul style="list-style-type: none">• EN 61010-1: 2001

FCC conformity (EMC)

FCC Part 15, Sub-part B, Class A.

Safety information for Ex Areas



EX-AREAS: Please note the Ex-specific safety information for installation and operation in Ex areas. These safety instructions are part of the operating instructions manual that comes with Ex-approved scanners.



WARNING: Substitution of components may impair the intrinsically Safe Design.

WARNING: For preventing ignition of flammable or combustible atmospheres, read, understand and adhere to the manufacturer's live maintenance procedures.

1.3 Storage and transport

The scanner is protected by special packaging during transport, and is guaranteed to handle normal loads during transport.

2 RL2000[™] Overview

2.1 Theory of Operation

The GTS RL2000[™] is the only device available which delivers accurate measurement of bulk solids and powders – regardless of material type, product characteristics, storage silo type, size, bin or container, and harshness of the storage environment. The product incorporates GTS unique dust-penetrating technology to achieve an unrivalled degree of process measurement and inventory control.

The RL2000[™] includes an array of three antennas that generate low frequency acoustic signals and receive echo signals from the contents of the silo, bin, or other container type. Using these antennas, the unit measures not only the time/distance of each echoed signal but also its direction.

The built-in Digital Signal Processor samples and analyses the echoed signals and produces accurate measurements of the level, volume, and mass of the stored contents, and generates a 3D representation of the position and form of the material within the container for displaying on remote computer screens.

2.2 Wide Application Range

The RL2000[™] measures practically any kind of solid material, stored in variety of containers, including large open bins, bulk solid storage rooms, stockpiles and warehouses, and many other challenging applications that were not possible until now. The sensor can measure ranges of up to 10m (230ft).

2.3 Advantages

- Service and maintenance-friendly, Non-contact measuring principles, the RL2000[™] is highly easy to service and maintain
- The only available device for solid volume measurement applications
- Suitable for measuring all solid materials (including ones with low dielectric constants)
- Operates in dusty and moisture environments
- Self-cleaning antenna
- The most reliable sensor available - includes 3 transmitters and 3 receivers

3 Physical Installation

This chapter describes the necessary steps for proper installation of the RL2000 beginning with important pre-installation considerations such as environmental conditions, correct positioning and orientation, through the mounting and configuration process.

3.1 Location and positioning guidelines

Choosing the proper location to the RL2000™ should consider every aspect of the vessel and contained materials, including the vessel shape and dimensions, type of material and angle of repose, location of filling and emptying points, maximum level of material, internal construction and moving part and any other consideration which may possibly affect the scanner performance.

Moisture and water condensation

i Use the recommended cable gland and tighten the cable connection. For additional protection against moisture, lead the connection cable downward in front of the cable entry. Rain and condensation water can thus drain off. This applies mainly to mounting in areas where moisture is expected (e.g., by cleaning processes), or on cooled or heated vessels.

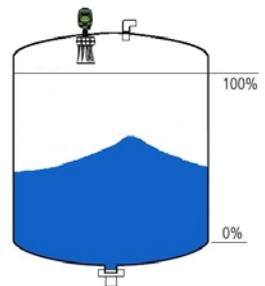
Measuring range

The measuring range is set in the scanner and defined by silo dimensions and the full and empty calibration levels. These levels set the 100% and 0% values relatively.

The scanner measurements are calibrated to the top of the body. If the scanner is lowered, or mounted with neck extension or head-body separation, it is important to adjust all measurements to the top of the body.

i **NOTE:** If the material level reaches the antenna, build up could form inside the horn over time and cause measurement errors or damage to the membranes.

NOTE: the RL2000™ has a 500mm (20") of dead



Pressure

The process fitting must be sealed in the case of a low pressured vessel. Before usage, verify that the sealing material is resistant to the stored medium. The maximum allowed pressure (stated in *page 34: Appendix D: Specifications*) is indicated on the type label of the sensor.

Installation location

Choosing the proper installation location for the RL2000 is an important part of the installation process. A Wrong location may result in erroneous measurements or loss of performance.

The following factors must be taken into consideration while choosing the installation position: vessel dimensions, filling and emptying point locations, internal structure or support and other restrictions related to vicinity to noisy devices (such as electrical motor) and any other element which may affect the proper operation of the scanner.



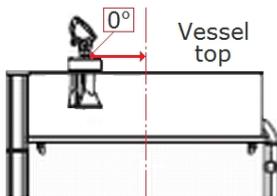
IMPORTANT: The RL2000 cannot be mounted at a distance smaller than 500mm

Installing the RL2000 at the center of the vessel is not recommended, since the perfect symmetry from all sides toward the scanner may affect the echoes distinction.

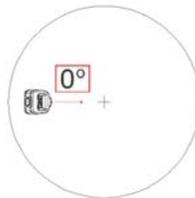
3.2 Scanner Orientation

Mounting direction

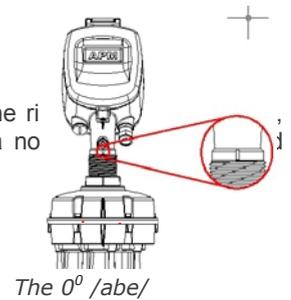
Mounting of the RL2000 at a specific direction is important. The ri and the notch on the top of the thread (representing antenna now) toward the center of the vessel.



Mounting direction

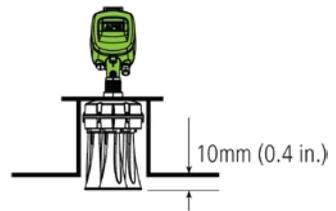


0° indication toward center

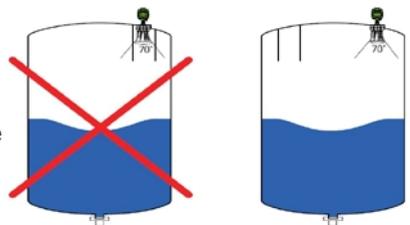


Standpipe mounting

When mounting the scanner using a standpipe part it should be assembled and positioned at a height that leaves at least 10mm (0.4") out of the standpipe, for the antenna end protrudes, as shown in the figure to the right.



IMPORTANT: Any obstruction as well as rails, frames or support beams should never interfere with the acoustic beam transmitted and received, as shown in the figure to the right.



Wrong

Correct

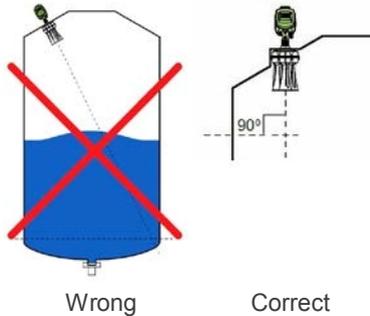
Inflowing material

Do not mount the RL2000 in or above the filling stream, not too far from the stream, and not in the direction of the filling stream in case it is in diagonal, to avoid damage to the scanner from the flowing material. The scanner should be located with a clear line of sight to the top of the material at high levels, not to be affected by the filling stream or the noise it creates.



Fitting

The fitting area should be prepared to maintain the horns/antennas vertically positioned to the ground, as shown in the figure.



3.3 Site Preparations

Before installing, make sure the following preparations have been completed.

Power

- Connect the RL2000 chassis to the facility grounding.
- A 24VDC (1.5 Watt) power supply must be prepared and ready to use near the scanner mounting location.
- The RL2000 is a 4-Wire device. The voltage supply and data output (4-20mA) are carried along two separated two-wire connection cables.

Communications

- Route communication cables in proper conduits and use a proper cable type.
- The cable used for RS-485 should be of twisted-pair type, shielded, with 120 Ohm impedance and rated for RS-485 communications.
- The cable used for 4-20mA should be rated for analog signals, twisted-pair, low resistance and shielded.

3.4 Assembly and Mounting

Package Contents

The supplied package includes:

- RL2000 sensor
- Documentation
- CD with the 3DLevel Manager Software and marketing materials
- Cable glands accessory kit
- Ex-specific safety instructions (with Ex versions)
- Certificates if applicable

Included components

The RL2000 includes the following components:



RL2000 Body



RL2000 Head

- RL2000 Body: Includes three antennas, transducers and temperature sensor. The flange is mounted on the body and tightened to it using the supplied nut.
- RL2000 Head: Includes the electronic board with LCD display and all wiring terminals. The Head is mounted on the body.

Flange preparation

Prior to the installation of the RL2000, an installation flange should be prepared. The flange must have a 52mm (2.05") hole for the scanner body thread insertion.

GTS provides two types of standard flanges. Please refer to *page 27: Appendix A: Accessories* for flange specifications.



Installing the Flange

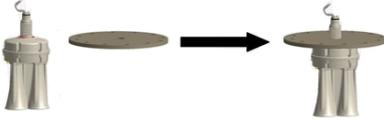
- 1 Verify existence of the O-Rings on the neck tube and the body remains in place as shown:



- 2 Use an adjustable 18" wrench to untighten and remove the nut from the neck tube.



- 3 Place flange over the neck tube, insert until placed as shown:



- 4 Replace the nut and tighten it over the neck tube to the flange, using an adjustable 18" wrench.

Make sure the scanner is well tightened to the flange, for vibrations prevention and proper sealing.

When mounting the scanner body and flange to the silo standpipe make sure the scanner is facing the center of the silo as described in *Scanner Orientation on page 7*.



Installing the Scanner Head

- 1 Unpack the scanner head.

Untighten the four screws of the housing rear panel using a 4mm hex key, and remove the rear panel. The screws are of captive type and will not fall off.



- 2 Remove the cable clamp located at the bottom inside the scanner as shown.



- 3 **Gently** insert the antenna cable through the scanner head. Make sure not to damage the (white) cable connector. This connector connects the transmission signal from the electronic board to the transducers. Damage to the connector or to the wires will result with malfunctioning operation of the scanner.

- 4 Insert the scanner head onto the neck tube.

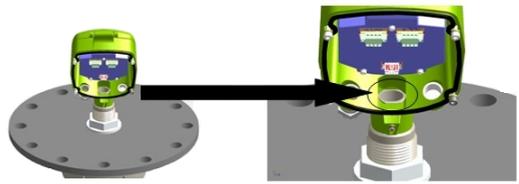


IMPORTANT:

When inserting the scanner head onto the neck tube, make sure to push the head all the way down until it fully contacts the top of the neck tube.

NOTE: It is recommended to lubricate the O-Ring on the neck tube prior to installing the scanner head. This makes it easier to insert and properly locate the scanner head over the tube neck.

NOTE: The RL2000 head may be installed in six different



- 5 Tighten the front screw using a 4mm hex key and a 13mm wrench.

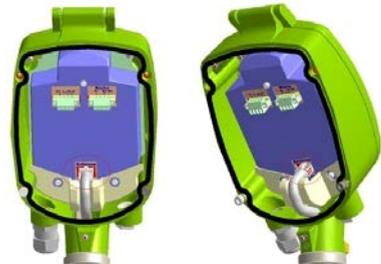


- 6 Replace the cable clamp back to position, between the antenna cable and the electronic board.



- 1 **Carefully** connect the antenna cable connector back to the electronic board as shown.

This connector allows the transmission signal from the electronic board to the transducers. Damaged connector or wires will result with malfunctioning operation of the scanner.



- 8 Leave the scanner open at this stage in order to complete the wiring.

3.5 Wiring

The RL2000 can be connected in different modes and configurations for different external systems such as PLC or DCS and communications on RS485, Modbus, and HART and also to RS485 bus converting adapters to communication gateways such as 3DLinkPro for

GMS or GPRS data relay and TCP/IP gateway. For in-depth details and explanations on wiring and communication, refer to *page 25: Different Connection Methods*.

- Use 8-13mm (20-24 AWG) diameter cables to ensure proper and effective sealing of the cable gland entry opening.
- Select a cable suitable for application (indoor or outdoor) and safety certified according to national regulations.

Communications



Note: If electromagnetic interference is expected, usage of a screened and twisted wired cable is recommended for the signal lines, which should be connected to the ground reference.



CAUTION: Always observe the following safety instructions:

Connections must be made only in the complete absence of line voltage.

If over-voltage is expected, overvoltage arresters should be installed.

Use only a safety-certified power supply with dual insulation between the primary and output for powering the unit. The power supply output rating must be limited to 20-32VDC, 1A for a single RL2000 device, and not to be connected to a DC



In hazardous areas you should take note of the appropriate regulations, conformity and type of approval certificates of the sensors and power supply units. Refer to the printed safety manual provided with the ATEX/IECEx approved RL2000.

Power Supply

For power supply specifications, refer to *page 35: Appendix E: Specifications for full details*.

4...20 mA/HART 4-wire: The power supply and signal current inputs must be carried over two separated pairs.

Connection Procedure

- 1 Untighten the four screws of the scanner housing rear panel and remove the rear panel. The screws are of captive type and will not fall off.



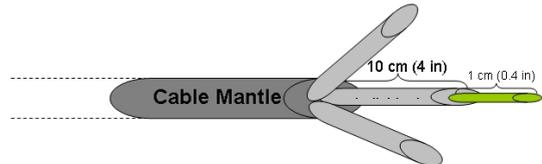
- 2 Loosen the compression nut of the cable gland entry.



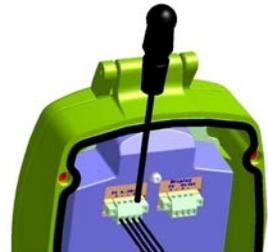
- 3 Insert the cable into the scanner through the cable gland and entry opening.



- 4 Remove approximately 10cm (4 inches) of the cable mantle and strip approximately 1cm (0.4 inches) the edge of each conductor.



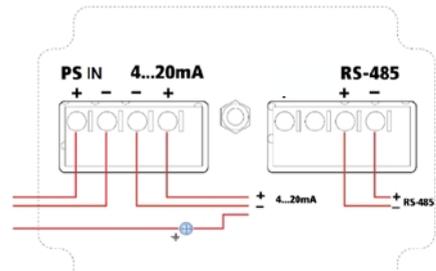
- 5 Open the terminal block screws located inside the scanner housing using a thin flat (A3/32") screwdriver. Insert the wire edges into the terminals according to the wiring plan detailed next, and fasten the terminal screws. Gently pull the wires to ensure they are securely connected.



- 6 Terminal block wiring plan.

The tables below describe the connections.

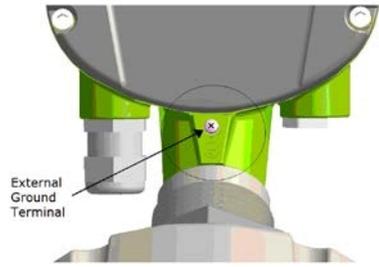
Refer to the following Local Connection and Multi-Drop Connection drawings for details.



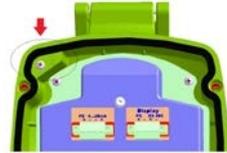
Left Connector	
Ports	Description
PS IN + -	Feed in power supply 20 – 32 VDC
4...20mA - +	4 – 20mA HART Communications terminals

Right Connector	
Ports	Description
RS-485 + -	RS-485 Modbus RTU Communications terminals

- 7 Connect the external ground terminal with potential equalization to the external ground terminal of the scanner, located as shown.



An internal cable grounding connection is also possible using the inner connection as shown.



- 8 Tighten the compression nut over the cable gland entry opening. Verify that the sealing ring completely wraps the cable.



IMPORTANT: Gland compression nut tightening provides good sealing. It is necessary for the scanner to maintain IP61 requirements, and for extended scanner lifetime.

- 9 Attach the rear panel back to position at the rear of the scanner housing and tighten the four screws to secure it in place, using a 4mm hex key.
The RL2000 is ready for configuration.



IMPORTANT: Use direct connection between the scanners and the plant (PLC/SCADA).

IMPORTANT: For a remote connection, use the 3DLinkPro remote connection module or a local PC/Laptop computer as detailed in the following drawing.

CAUTION: Do not connect power supply to the 4-20mA or to the RS4a5 ports.

The RL2000 is not a loop powered device but a 4W device.



WARNING: The 4...20mA | HART lines should NOT be connected using multidrop.

4 Configuration

4.1 Local User Interface

Configuration and adjustment of the RL2000 must be done using the 3DLevelManager software, with the optional addition of GSM/GPRS communications using 3DLinkPro. For detailed configuration procedure, refer to *GTS 3DLevelManager Software Manual* and the *3DLinkPro Manual*.

The RL2000 User Interface

The user interface includes a 4-lines LCD display and the four keys located on the front side of the device,

Key functions are as follows:

ESC Navigates back within a function menu.
Continuous 3 second press exits to the default screen.

+ Navigates upwards in the navigation list.
Navigates right within a function.

- Navigates downwards in the navigation list.
Navigates left within a function.

E Navigates to the right when within a function group.
Stores a value once configured.



The following, simultaneous key-press combinations perform special functions as follows:

+ E Increases | decreases the LCD display intensity.

- E Press and hold the **E** button, then use the **+** or **-** buttons to increase or decrease the intensity of the display.

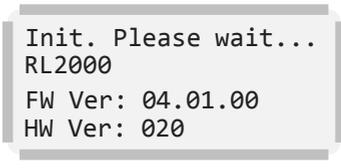
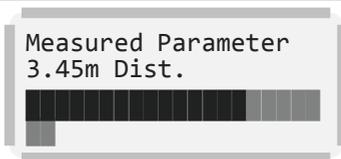
Operating menu

The operating menu consists of two levels:

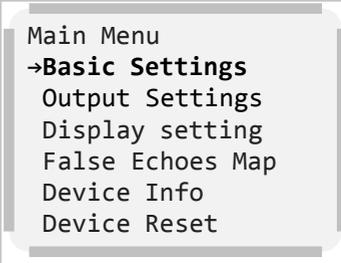
- **Function groups:** The scanner functions are organized groups. Available function groups are: Output Settings, Display Settings, Device Info and Device Reset.
- **Functions:** Each function group consists of one or more functions. The functions may perform different actions or modify scanner setting parameters. Numerical values can be entered, and parameters can be selected and saved.

4.2 Switching on the scanner

Once the RL2000 is connected to the power supply and switched on, it initializes a self-test which lasts for approximately 30 seconds. When the initialization is complete, the following content is displayed allowing selecting a language and distance units:

<p>1 The unit is turned on and is initializing for about 30 seconds, during which the display remains blank.</p>	
<p>2 The version screen appears: Model: RL2000 FW Ver: Firmware version HW Ver: Hardware version</p>	
<p>3 Once the startup process is complete, the following screen appears showing the current distance measurement. The forth line displays the scanner tag name. By default, when the name has not been configured yet, this line remains empty. Press E to return to the Main Menu. Press ESC for 3 seconds to switch to the basic measurement screen.</p>	

4.3 Main Menu

<p>1 Press E to enter the Main Menu. Scroll up and down using the + and - keys to select the type and press E to enter the selected sub menu.</p>	
--	--

4.4 Basic Configuration

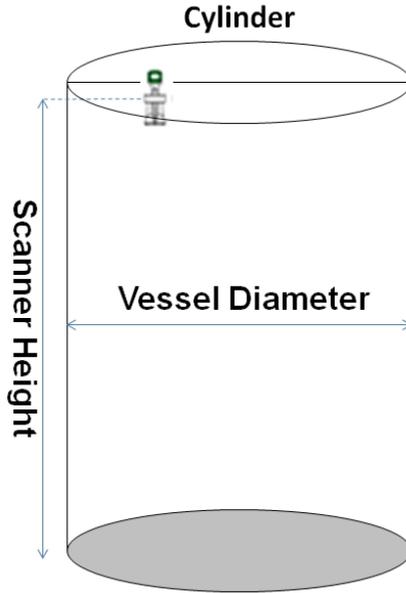
Prior to RL2000 configuration, verify that you have silo dimensions and scanner positioning in relation to the center of the vessel.

<p>1 Main Menu appears automatically after power reset, otherwise press [E] to enter the Main Menu.</p> <p>Scroll to Basic Settings using the [←] key and press [E].</p>	<p>Main Menu →Basic Settings Output Settings Display setting</p>
<p>2 Set the Distance Units.</p> <p>Use the [+] and [←] keys to select the type.</p> <p>Press [E] to select and move to next parameter.</p> <p>Available options are: m, cm, mm, inch, ft</p>	<p>Distance Unit →m cm mm</p>
<p>3 Set the Vessel Type.</p> <p>Use the [+] and [←] keys to select the type.</p> <p>Press [E] to move to the next parameter.</p> <p>Go to Step 16 to configure Rectangular vessel.</p>	<p>Vessel Type →Cylindrical Rectangular</p>
<p>4 Press [E] to enter the Main Menu.</p> <p>Scroll to Basic Settings using the [←] key and press [E].</p>	<p>Main Menu →Output Settings Display setting Device info</p>
<p>5 Set the Vessel Height.</p> <p>Use the [←] key to switch between the digits. Use the [+] key to modify each digit.</p> <p>Press [E] to move to next parameter.</p>	<p>Vessel Height 20.000m</p>
<p>6 Set the Vessel Type.</p> <p>Use the [+] and [←] keys to select the type.</p> <p>Press [E] to move to the next parameter.</p> <p>Go to Step 13 to configure Rectangular vessel.</p>	<p>Vessel Type →Cylindrical Rectangular</p>

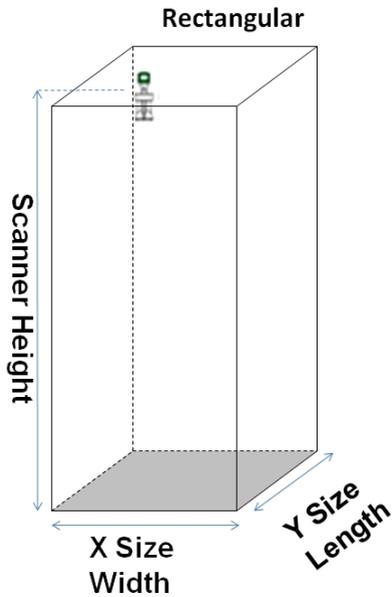
<p>7 Set the Vessel Diameter. Use the  key to switch between the digits. Use the  key to modify each digit. Press  to move to next parameter.</p>	<p>Vessel Diameter <u>10</u>.000m</p>
<p>8 Set the Scanner Height from vessel bottom Use the  key to switch between the digits. Use the  key to modify each digit. Press  to move to next parameter.</p>	<p>Scanner Height <u>20</u>.000m</p>
<p>9 Set the distance of the scanner from the vessel center. Use the  key to switch between the digits. Use the  key to modify each digit. Press  to move to next parameter.</p>	<p>Scanner Center Dist. <u>00</u>.000m</p>
<p>10 Set the Full Calibration distance measured from the scanner position and defines the 100% (20mA output). Use the  key to switch between the digits. Use the  key to modify each digit. Press  to move to next parameter.</p>	<p>Full Calibration <u>00</u>.500m</p>
<p>11 Set the Empty Calibration distance measured from the scanner position and defines the 0% (4mA output). Use the  key to switch between the digits. Use the  key to modify each digit. Press  to move to next parameter.</p>	<p>Empty Calibration <u>20</u>.000m</p>
<p>12 Set the Process Condition Use the  and  keys to select the type. Press  to return to the main menu. NOTE: Always work with Standard Process Condition. For other conditions select accordingly.</p>	<p>Process Condition Slow →<u>Standard</u> Fast Very Fast</p>

When configuring a rectangular vessel, the settings are:

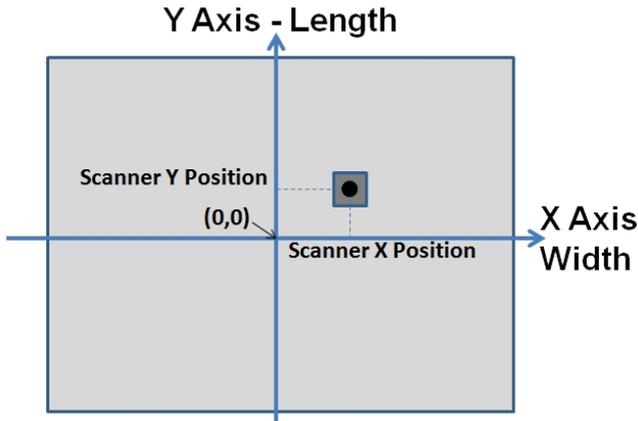
<p>13 Set the Vessel Type. Use the + and - keys to select the type. Press E to move to the next parameter.</p>	<p>Vessel Type Cylindrical →Rectangular</p>
<p>14 Set the Vessel Width (X). Use the - key to switch between the digits. Use the + key to modify each digit. Press E to move to next parameter.</p>	<p>Vessel X Size <u>10.000</u>m</p>
<p>15 Set the Vessel Length (Y). Use the - key to switch between the digits. Use the + key to modify each digit. Press E to move to next parameter.</p>	<p>Vessel Y Size <u>10.000</u>m</p>
<p>16 Set the Scanner Height from vessel bottom. Use the - key to switch between the digits. Use the + key to modify each digit. Press E to move to next parameter.</p>	<p>Scanner Height <u>20.000</u>m</p>
<p>17 Set the distance of the scanner from the vessel center on the Width axis. Use the - key to switch between the digits. Use the + key to modify each digit. Press E to move to next parameter. <i>Note: Scanner X Position cannot be bigger than Half the Vessel X Size</i></p>	<p>Scanner X Position <u>±00.000</u>m</p>
<p>18 Set the distance of the scanner from the vessel center on the Length axis. Use the - key to switch between the digits. Use the + key to modify each digit. Press E to move to next parameter. Go back to step 10 <i>Note: Scanner Y Position cannot be bigger than Half the Vessel Y Size</i></p>	<p>Scanner Y Position <u>±00.000</u>m</p>



Cylindrical vessel configuration



Rectangular vessel configuration



Scanner positioning in rectangular vessel

4.5 Output Settings

This function defines the scanner Polling Address, and further to perform Current Simulation. Navigate down at the Main Menu screen using the \square key, select the **Output Settings** option and press E to enter the Output settings menu.

<p>1 The first screen of Output Settings allows setting the scanner polling address.</p> <p>Set the proper Polling Address using the \square \square keys, and press E to proceed.</p> <p>Exiting this menu with the ESC automatically switches to the main menu.</p>	<p>Polling Address</p> <p><u>00</u></p>
<p>2 When needed, it is possible to enter the scanner into simulation mode, there are four options: Simulation Off, Percentage Simulation and Current Simulation. Navigation is done with the \square \square keys, press E to proceed.</p>	<p>Simulation</p> <p>\rightarrowsim. Off</p> <p>sim. Percent</p> <p>sim. Current</p>
<p>3 Percentage simulation allows setting the output current in percentage between 0.00 to 100.00%.</p> <p>Set the volume using the \square and \square keys, and press E to proceed.</p> <p>If the value exceeds 100%, the scanner will alert that the max value is 100%.</p>	<p>Simulation value</p> <p><u>000.00%</u></p>

<p>4 Current simulation allows setting the output current between 4.00 to 20.00mA. Set the current using the + - keys, and press E to proceed.</p> <p>If the value exceeds 20mA, the scanner will alert that the max value is 20mA.</p>	<p>Simulation value 04.00mA</p>
<p>5 After simulation has been selected, on the display there is an indication for Output Current In Process..., following that, the display will show the calculated current.</p> <p>Press E to set a different value, or ESC to go back to the main screen.</p>	<p>output current 05.60mA</p>

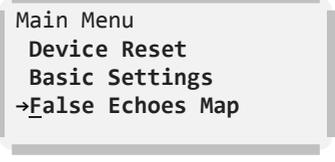
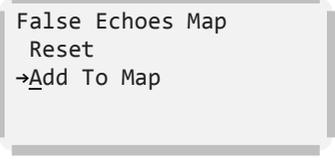
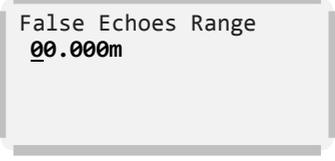
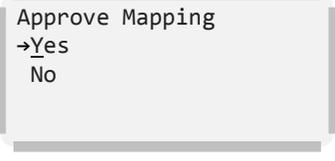
4.6 Display Setting

This menu allows setting a Tag Name and values to display on the screen.

<p>1 At the Main Menu, navigate down using the - key to select Display Settings, and Press E to proceed.</p>	<p>Main Menu Basic Settings Output Settings →Display Settings</p>
<p>2 Set the Tag name for the current scanner. Switch between the digits using the - key and modify the selected digit using the + keys. Press E to store the option. The display will switch to the Displayed Parameters menu.</p>	<p>Tag Name test</p>
<p>3 Navigate up/down the menu using the + - keys, and Press E to select the desired option. The following functions set the displayed measurement units for Distance, Level, Volume, Analog Output, and SNR.</p>	<p>Displayed Parameters →Distance Level Percent</p>

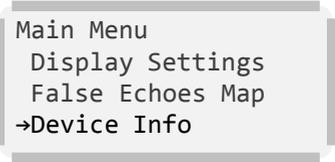
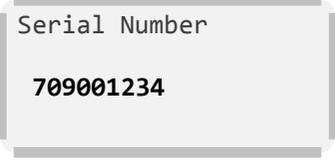
4.7 False Echo Mapping

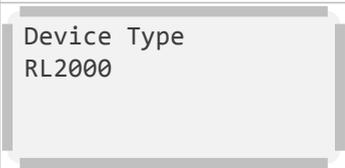
This menu allows false echo mapping from the scanner's mounting position to the material.

<p>1 From the Main Menu screen scroll down to False Echoes Map using the  key and press .</p>	
<p>2 To perform false echoes mapping use the  and  keys to select the option Add to Map. Press  to move to the next parameter.</p>	
<p>3 Set the False Echoes Mapping distance from scanner position up to 1m above material or silo bottom. Use the  key to switch between the digits. Use the  key to modify each digit. Press  to move to next parameter.</p>	
<p>4 To confirm false echoes mapping operation select the Yes option and press . Press  to move to next parameter.</p>	

4.8 Device Info

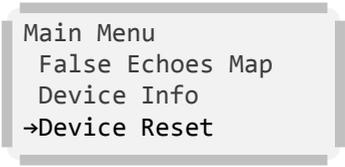
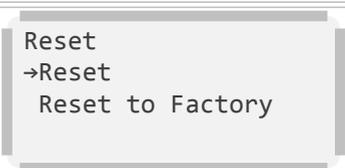
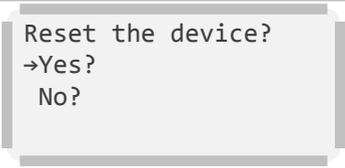
This function allows setting a Tag Name for the current scanner.

<p>1 At the Main Menu, navigate down using the  key to select Display Settings, and Press  to proceed.</p>	
<p>2 The screen displays the scanner Serial Number. This is a read-only identifier which is unique to each scanner. Press  to proceed.</p>	

<p>3 The screen displays the Software Version of the scanner. Press E to proceed.</p>	 <p>Software Version 04.00.164</p>
<p>4 The screen displays the Firmware Version of the scanner. Press E to proceed.</p>	 <p>HW Version 018</p>
<p>5 The screen displays the Device Type: RL2000 Press E to exit and switch back to the Main Menu.</p>	 <p>Device Type RL2000</p>

4.9 Device Reset

This function allows selection of different reset options: Reset, Reset to Factory settings and Reset to Lab settings. Use with caution!

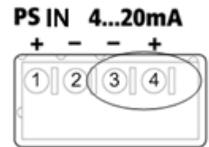
<p>1 At the Main Menu, navigate down using the ↓ key to select Device Reset, and Press E to proceed.</p>	 <p>Main Menu False Echoes Map Device Info →Device Reset</p>
<p>2 The Reset menu allows selection of the required Reset option. The Reset option brings the scanner to power-up mode and clears measurements. The Reset to Factory option will reset all parameters to their default values as well as performing the Reset option. Select the desired Reset option using the ↓ key and press E to proceed.</p>	 <p>Reset →Reset Reset to Factory</p>
<p>3 On selecting Reset or Reset to Factory, a confirmation request screen appears. Select Yes? to proceed with the reset and restart process, or No? to cancel reset. Press E to proceed and go back to the main menu.</p>	 <p>Reset the device? →Yes? No?</p>

5 Different Connection Methods

Using the 3DLevelManager for communicating with the RL2000 allows the user to choose several communication types: RS-4a5, HART, GSM, GPRS and TCP/IP, for more information and details regarding the communications, refer to the *GTS 3DLevelManger Software Instructions manual*.

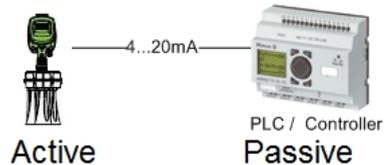
5.1 4-20mA Connection

The RL2000 outputs the % of Volume as set in the configuration and between the Full and Empty calibration levels. The 4-20mA current output is available through ports 3 and 4 of the left green connector (as shown in the drawing to the right). Ports 3 and 4 are the negative and positive poles, respectively.



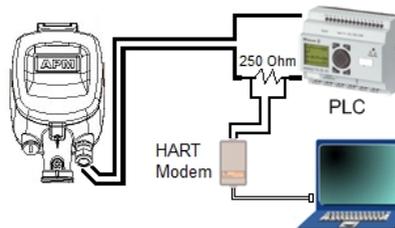
The 4...20mA line is connected directly from the scanner mounted on the vessel to the PLC/DCS/Display or any other device (as shown below).

i **IMPORTANT:** This type of connection is active and not passive, hence the RL2000 is the active module and the PLC should be the passive module.



5.2 HART Communication

The RL2000 supports HART protocol over the 4-20mA wires. By connecting a 250 Ohm resistor on one of the wires and a HART modem and communication to and from the scanner can be established from the 3DLevelManager software.



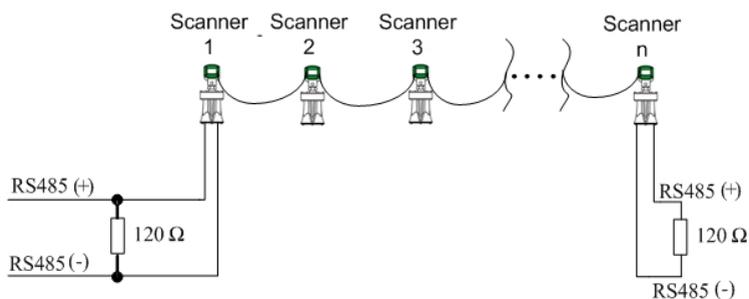
5.3 RS-485 Communication

The 3DLeveScanner includes an RS-4a5 communication port. This type of connection allows a computer to communicate with the scanner. It also allows a multiple scanner connection on the same RS-4a5 bus and communication with all scanners using a single connection to the computer running the software.

In both single or multi scanner connection, it is required to use an appropriate cable rated for RS-4a5, the cable should be of twisted pair, has 120 Ohm impedance and shielded. The total length of the cable should not reach 1000m (32a0ft).

In case of a multi scanner connection, all scanners must be connected in parallel mode in the RS-4a5 ports. Hence, all the + (positive) ports of the RS4a5 should commonly be connected and all the - (negative) ports of the RS-4a5 should be connected commonly. The connection must be of Daisy-Chain type and have at each of the far ends of the chain 120 Ohm resistor (such resistor is provided with the scanner).

Each Scanner must be configured with a different polling address.



5.4 Communication using the 3DLinkPro

In both single and multiple scanner installation, the RL2000 can be connected to a GSM/GPRS modem in order to transfer the data over the cellular network. The 3DLinkPro should be connected on the RS-4a5 bus as any of the scanners, including cable and resistors as needed. For further details on wiring and establishing a connection, refer to the *GTS 3DLinkPro manual* and to the *3DLevelManager Software Instructions manual*.



NOTE: In such communication mode, only one computer running the

5.5 TCP/IP Communication

The RS-4a5 bus can be converted to TCP/IP communication. TCP/IP to RS-4a5 converter installation should be done as with any scanner, including the resistors and daisy-chain considerations.



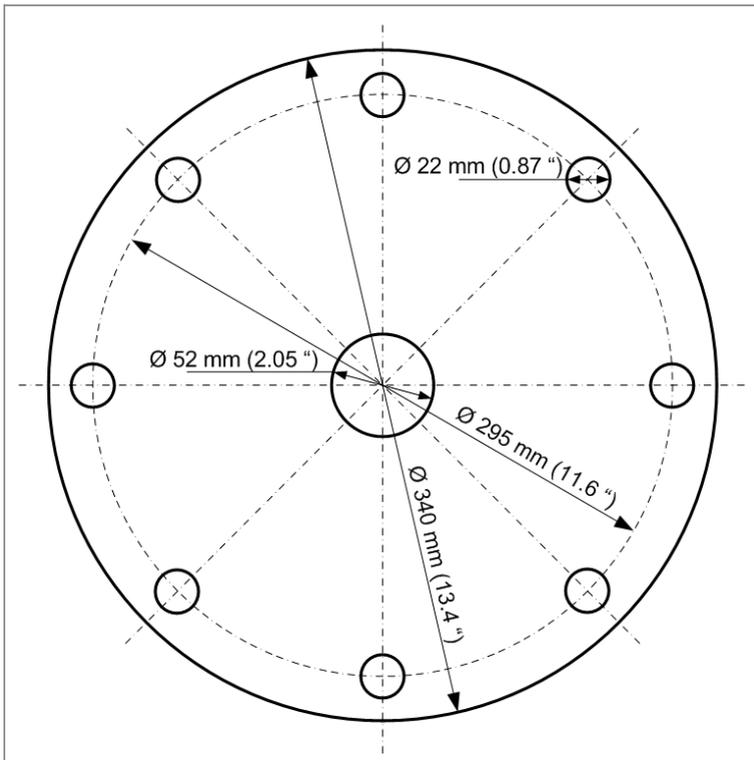
NOTE: Consult with GTS Technical Support team for assistance on the proper

Appendix A: Accessories

Installation flanges

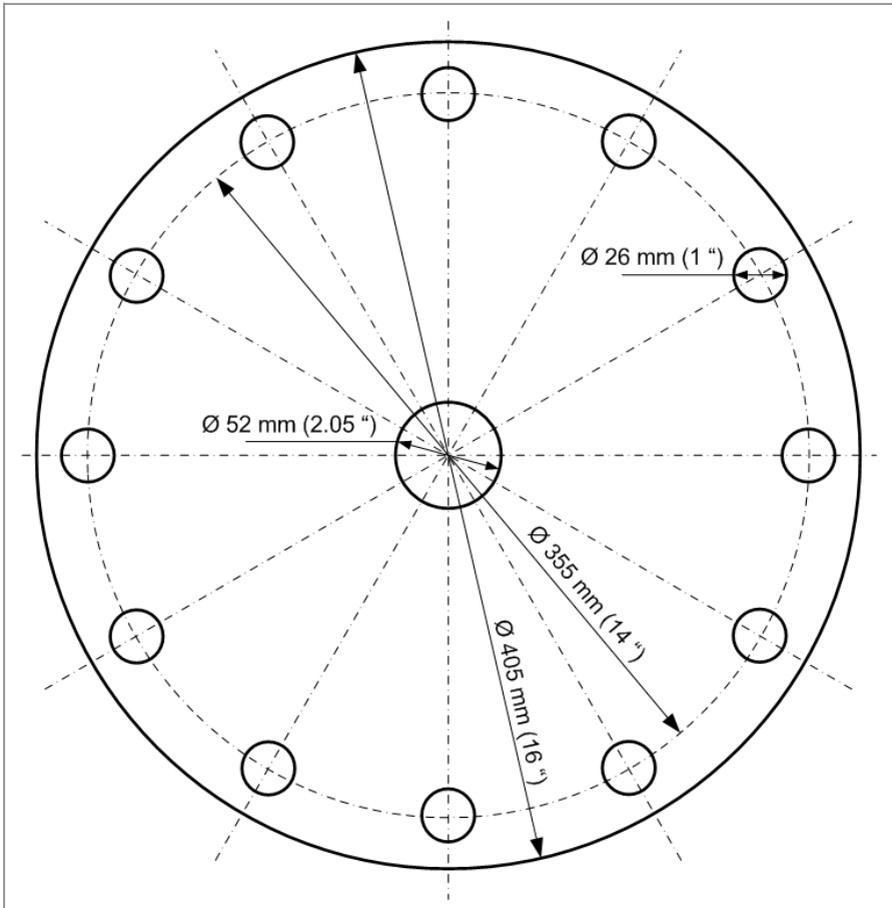
The following flanges are available from GTS.

Flange type DN200



Flange thickness: 6.5mm (0.25").

Flange type DN250



Flange thickness: 6.5mm (0.25").

Flange preparation and installation guidelines

- The transducer case must fit in the hole in the vessel. If this cannot be reached, use alternative solutions such as neck extension or lowering the scanner inside the vessel.
- The widest part of the scanner is the transducers case: 193.3mm (1.61")
- Insert the flange onto the neck tube
- Tighten the nut to the neck thread using an 18" adjustable wrench
- Note: The diameter of the hole in the center of the flange center is 52mm (2.1")

Neck Extensions

The purpose of using the neck extensions is to lower the scanner body below obstructions, such as standpipes, support beams or other construction which might block the acoustic signals.

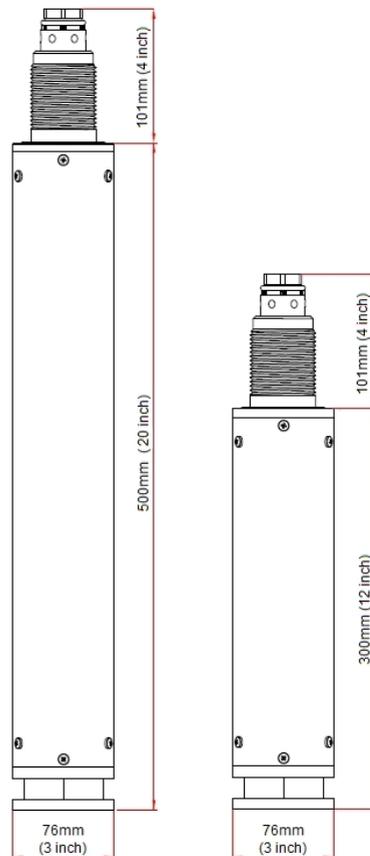
Neck extensions are available in 2 sizes:

- 30cm (11.81")
- 50cm (19.68")

The neck extension must be purchased with a compatible scanner. An adjusted antennas cable length is manufactured with the scanner and is compatible with the required neck extension.



NOTE: When using the neck extension, the measurements are referenced to the top part of the scanner body.



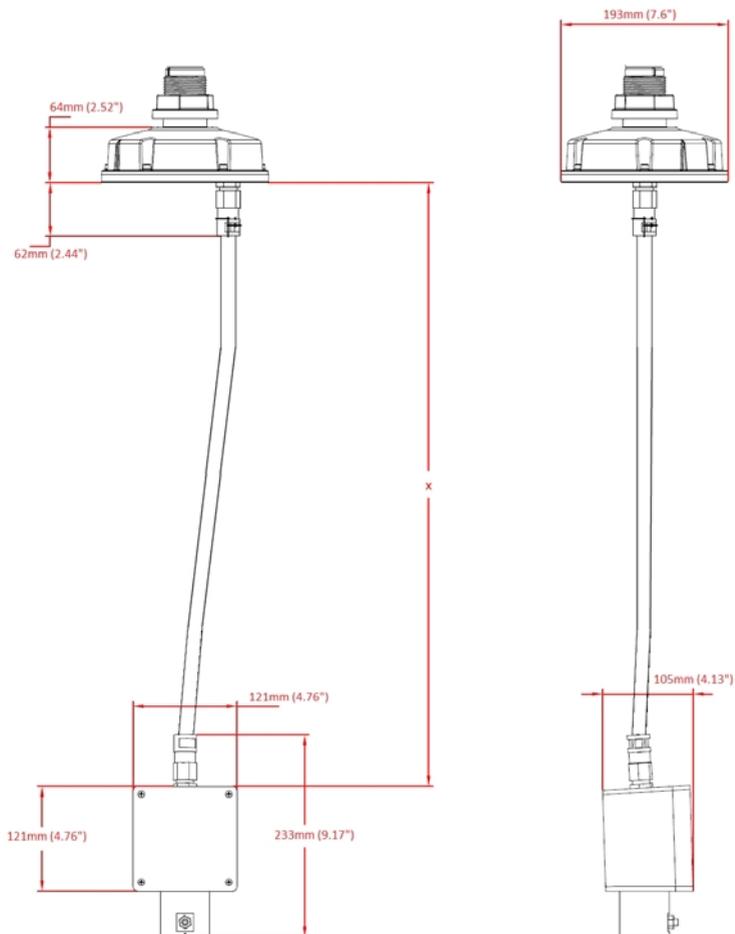
Head-Body separation

The head body separation solution allows installing the body inside the vessel and the head in an external location where it is easy to maintain and reach.

Head-Body Separators are available in 2 sizes:

- 3m (9.aSft)
- 10m (32.aft)

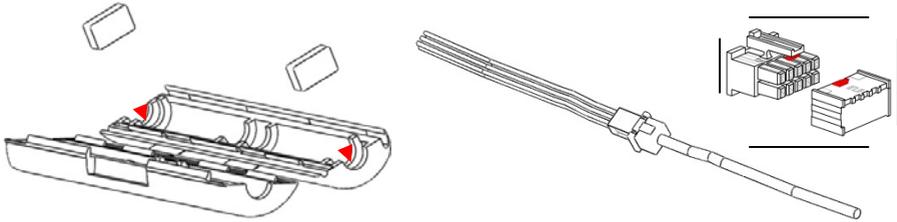
Head-Body separation dimensions:



Cable Extension

GTS provides solutions to extend the standard scanner's antenna cable with additional lengths, currently available 30cm, 50cm, 1m and 3m.

The cable extension is provided with an enclosure to seal the connectors.



Cable Glands

The RL2000™ shipped with one M20 cable gland and one M20 Blind plug.

When ordering RL2000 with option N under the 'Cable Entry | Plug Connection' section (field V in the Pricelist), it is supplied with accessory kit that includes:

- 1 x M20 Cable Gland
- 2 x NPT 1/2" adaptor

The provided glands and accessory kit will allow the installer to use any combination as he sees fit.

The available options are:

- Using one Gland and one blind
- Using two glands – unscrew the blind and attached the M20 gland
- Using conduits or 1/2" glands by unscrewing the existing gland or blind, attaching the NPT 1/2" and connecting the conduit or gland to the adaptor this can be done using one or both cable entries



M20 Blind Gland



M20 Cable Gland



NPT 1/2" Adaptor

Appendix B: Maintenance

Preventive maintenance procedure

GTS Recommends the following periodical maintenance procedure for keeping the scanner in proper operating conditions and preventing unnecessary malfunctioning which may be caused by environmental factors during time:

- Clean the interior part of the antennas (see details bellow)
- Visually check and ensure the communication and power cables are in good condition and are not damaged
- Check and ensure proper sealing of cable entry openings
- Open the rear side of the scanner head and ensure absence of wetness

Antenna cleaning guidelines:

- Use a brush or wet cloth for the purpose of cleaning
- Disconnect power to the scanner
- Disassemble the flange and carefully pull out the entire scanner
- As necessary, water can be used for cleaning
- Avoid usage of sharp tools such as screwdrivers for cleaning. Such tools may damage the membranes.

Preventive maintenance frequency

The frequency of the maintenance procedure is subject to the conditions and the type of material stored in the vessel. In the case of materials such as salt, sugar, calcium carbonate etc., treatments should be more frequent.

Appendix C: Recommended Tools

The following tools are recommended for the installation process:

- The site application documents (IPF, AAF), and vessel technical drawings
- A Set of small precision screwdrivers, to be used with the terminal blocks
- 13mm open wrench
- 4mm hex key (preferably with a handle)
- Large adjustable wrench 1a"
- Stanley knife, Cutter, Pointed pliers, Isolating tape
- Laser measurement device (or other means to ensure correct positioning and distance to the material)
- RS4aS to USB converter, including drivers
- 1200hm (RS4aS) and 2S00hm (HART) resistors
- PC/Laptop
- Internet GSM Stick for testing the communications between the installed scanner and the monitoring computer at the center, using the 3DLinkPro.

Appendix D: Specifications

Technical data

Materials, non-wetted parts

Housing & Antenna	Painted Aluminum die casting
Inspection window in housing cover	Polycarbonate
Ground terminal	Stainless steel 1.4571 / 1.4435

Physical

Weight	5.6kg (12.34 lbs.)
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Output variables

Output signal	4...20mA
Resolution	10µA
Current limitation	22mA
Communication	RS485 / Modbus RTU

Plugs and Cabling

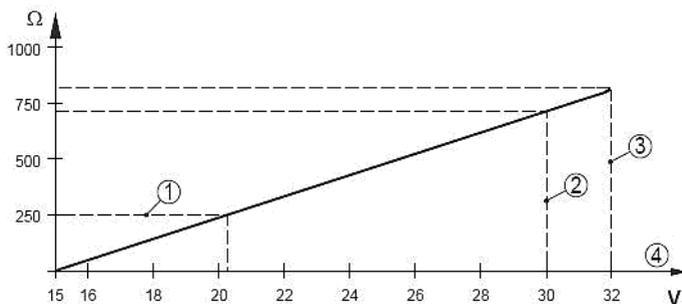
- 1 x cable entry M20x1.5 (cable 8...13mm with conductor size of 20 to 24AWG, preferable shielded twisted pairs type cable) assembled on the scanner
- 1 x blind stopper M20x1.5 assembled on the scanner
- Accessory kit with additional M20x1.5 cable gland and 2 x NPT112" adaptors

Display panel

Display	LCD 4 lines x 20 characters
Adjustment elements	4 keys (ESC, +, -, E)

Load

4-wire sensor	See load diagram bellow
Integration time	0...9999 s, adjustable



Load Diagram

- 1: HART Load
 2: Voltage Limit EEx ia device
 3: Voltage limit non-ExIExd ia device
 4: Supply Voltage

Ambient conditions

Ambient/storage/transport temperature:	-40...85°C (-40...+185°F) [RL2000™]
	-40...180°C (-40...+356°F) [RL2000™ HT]
Relative humidity	20...85%
Maximum altitude	5,000m (16,400ft)

Process conditions

Vessel pressure	-0.5...3bar (-50...300 kPa or -7.25...43.5 Psi)
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Process temperature

Measured on the process fitting:	-40...85°C (-40...+185°F) [RL2000™]
	-40...180°C (-40...+356°F) [RL2000™ HT]
Vibration resistance:	Mechanical vibrations of 2g at 5...200 Hz

Measurement characteristics

Frequency	2.65-7 kHz
Beam angle with horn antenna	70 degrees
Interval	>2 s (depending on parameter adjustment)
Adjustment time	>3 s (depending on parameter adjustment)

Power supply — 4-wire

A safety certified power supply which provides double insulation between the primary and output must be used for powering the unit. The power supply must be a limited power source type with maximum output current 1A and voltage range of 20VDC minimum and 32VDC maximum, and not to be connected to a DC distribution network.

Power Supply

The power supply will not connect to a DC distribution network.

Supply voltage 20...32 VDC

Power consumption max 1.5W

Electrical protective measures

Protection IP 67 according to IEC 60529

Approvals

AIEX II 1/2D, Ex ibD/iaD 20/21 T110°C

II 2G Ex ia/ib IIB T4

cFMus Intrinsically safe CL I, II, DIV I, GP CDEFG

Comply with the following approval standards:

CAN/CSA C22.2 No. 25, 1966

CAN/CSA C22.2 No. 151, 1992

CAN/CSA C22.2 No. 1010, 2004

CAN/CSA E61241-1-1, 2002

NEPSI Ex ibD/iaD 20/21 T110°C

Ex ia/ib IIB T4

CE EMC (2004/108/EC) Emission: EN 61326: 1997 (class B)

Susceptibility: IEC/EN 61326:1997 + A1:1998 + A2:2001 + A3:2003

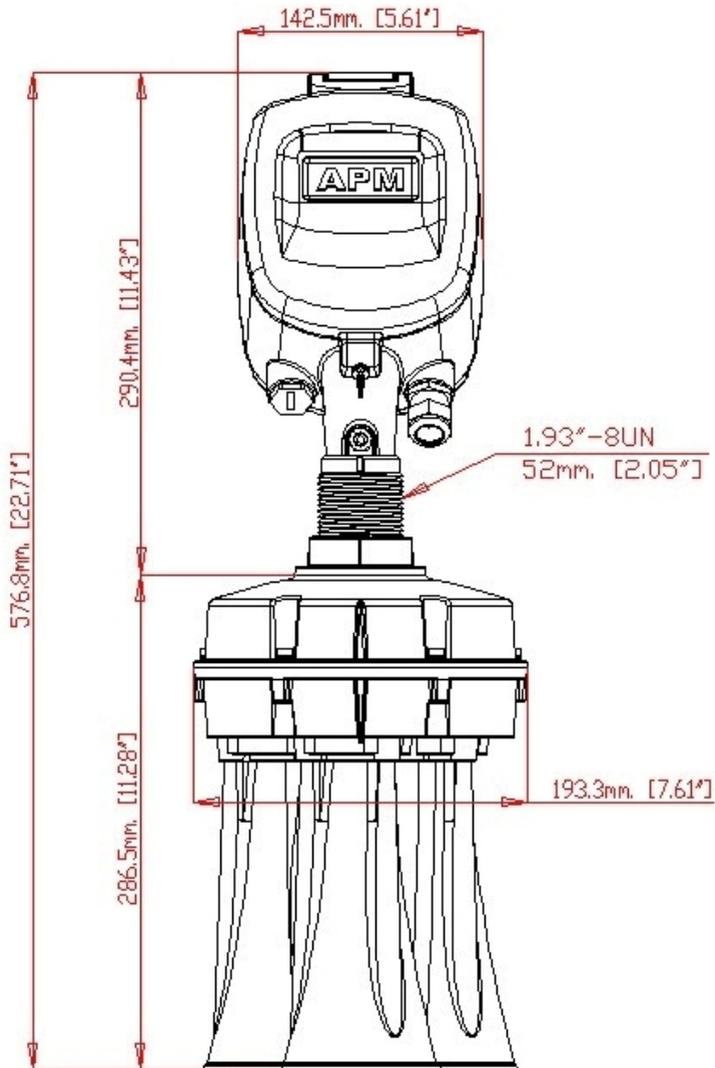
NSR (73/23/EWG) EN 61010-1: 2001

FCC Conformity to part 15 of the FCC regulations

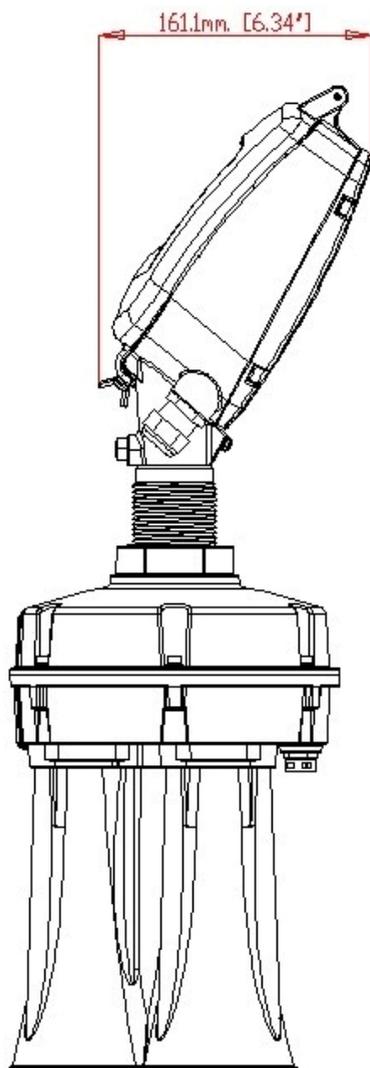
FCC 41 CFR part 15:2007, subpart B, class A

The RL2000 II complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Dimensions



RL2000 dimensions: Front view



RL2000 dimensions: Side view

Appendix E: RMA Procedure

Return Material Authorization Policy

Overview

This document explains the return policy of GTS. It describes the procedures that should be followed to request a Return Material Authorization, how to package and ship the Returned Product, as well as the process from start to finish.

A Customer may request a Return Material Authorization (RMA) by first making a call to technical support and then preparing and submitting proper paperwork.

Glossary

GTS: GTS.

RMA: Return Material Authorization

Customer: GTS Authorized Distributor

Return Part | Product: the part or product thought to be defective (initiates the need for an RMA)

Warranty Period

GTS provides a one-year warranty for covered Products and Parts, starting on the date when they are first shipped to the Customer, unless otherwise agreed between the Customer and GTS in the signed distribution agreement.

RMA Request

A request to initiate an RMA procedure must take place prior to returning any Part|Product to GTS. The Customer must start by contacting GTS Technical Support (by phone, email or fax) to obtain approval to report the problem as an RMA. Once GTS confirms that the problem may be reported as an RMA, the Customer needs to fill-in and submit the RMA Form using the link below. GTS will then provide the Customer with an RMA Number to be used on all documentation pertaining to the Product | Part in question.

For tracking and handling purposes, a separate RMA Form must be completed and submitted for each product to be returned. The RMA request must include the product's serial number and a detailed description of the problem encountered. Once an RMA number has been issued, a confirmation by e-mail or fax will be sent to the Customer detailing the RMA number, the Product and Product quantities authorized for return, together with shipping address details and RMA terms and conditions. For both in-warranty and out-of-warranty repairs, the Customer is responsible for paying the outbound freight expense, and any applicable import and/or export duties and taxes. GTS will pay the return freight expense for in-warranty repairs. All Products|Parts returned for repair, both in-warranty and out-of-warranty, should have a label attached detailing the failure|fault|defect and its RMA number.

Note: GTS strongly advises its Customers to hold a small quantity of products in stock for immediate replacement of faulty or damaged units at end-user sites, thereby providing the best service.

Packing and Shipping of Return Products | Parts

It is preferable that original packing, including any anti-static and foam wrapping, be used on all returned products. Should the original product packing not be available, adequate packing should be used taking into account the method of shipment of the returned product. The Customer is responsible for delivering the returned product to GTS safely and undamaged. The RMA number should be clearly marked on all returned products, boxes, packages and accompanying paperwork. RMA's received by the factory service department that are not clearly marked may experience processing delays.

All Return Products|Parts should be shipped to:

GTS, Inc.
Attn: RMA# _____
70 6th Ave, Shalimar, FL 32579
Phone: 850-651-3388
Email: info@onthelevel.com

Discrepancies

Any product received without a proper RMA will be returned to the Customer at the Customer's expense. If any product and/or component(s) of the product listed on the RMA are missing from the box, the Customer will receive notification of the discrepancy and a replacement part will not include the missing component(s). Any unauthorized product included with the RMA shipment may be returned at GTS discretion.

Defect Verification

All Return parts sent to GTS are subject to verification. Product determined to be non-defective will be returned to the Customer as-is. If a product is found to be defective and it is deemed necessary to send the item to the factory for further analysis, please note that they may require up to an additional 21 working days for a final evaluation. In a case where the defect is caused by improper use (not according to the manual) or was damaged intentionally, a repair invoice will be issued to the Customer to approve or leave as-is.

Defect Qualifications

No Return part will be accepted as defective if abused or altered, no matter what the defect is. Products which have been dropped or damaged due to being installed improperly or overpowered will be considered as having been abused by the Customer. Products with customer (or other) markings such as initials or numbers will be accepted only if the product is truly defective and the markings do not interfere with product functionality.

Returning Goods

Following the defect verification, GTS Technical Support will send a report to the Customer describing the fault found and the proposed options at that point.

In case the fault found was due to misuse, whether for a product in-warranty or out-of-warranty, GTS will offer the Customer to fix the Returned Product/Part at the cost as it appears in the pricelist, or alternatively to purchase a new part. The offer to fix the returned part or product is based on the assumption that it can be fixed. The time between accepting the offer to fix the product or part to completion may take up to 4 weeks and this should be considered accordingly. In a case where it is not possible to fix the returned part or product, GTS will offer to sell the Customer a new product in accordance with the pricelist.

Upon completion of the repair, GTS will add the Product to the Customer's next shipment or in any other way per his request and account. GTS will send the Product according to the Customers' directions.

In cases where it is determined that the fault found is GTS responsibility, GTS will try to fix the Returned Product/Part, and if not possible GTS will replace with a new one. In such instances GTS will assume the shipping costs of returning the repaired/replaced goods to the Customer.

Note: RMA Policy, procedure and Forms are subject to change without notice.



GTS, Inc.
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Fax: 850-651-4777
Email: info@onthelevel.com
Website: www.onthelevel.com